

## **'Till Sunrise Key Information**

### **For Delivery Orders within Derbyshire and Nottinghamshire**

To hire the Mix + Match Vintage Chairs for an event located within Derbyshire OR Nottinghamshire, the cost is £3.50 per chair and £200 Delivery.

### **For Delivery Orders outside of Derbyshire and Nottinghamshire**

For orders outside of Derbyshire or Nottinghamshire, please enquire. The cost will still be £3.50 per chair, however there will be additional delivery fees.

### **For Self-Collection Orders**

You are able to collect the chairs required for your event yourself.  
You have them for 72 hours of use.

Collection Times are:

Mon-Fri: 8am - 11:30am

Saturday: 8am - 7pm

Sunday: 10am - 7pm

You can make multiple trips if needed, as long as organised prior to coming.

If you come to take away chairs and realise you cannot fit all the chairs you have booked in the vehicle you have brought on the day, we will try to accommodate time for you to return for a second trip as needed, however

we cannot guarantee it. We suggest collecting the day before the event to ensure enough time to rectify any issues that may occur such as this.

There is no minimum order size for self-collection.

### Deposit

A non-refundable deposit of 25% of the final price will be taken in order to secure a booking. Full, final payment must have been made 6 weeks prior to the event, failure to do so will mean the chairs will not be delivered.

There is a 5% discount for those who pay the entire payment upfront.

### Additional Hours Use (scheduled and Late Fees)

If you require more than 72 hours (3 Days), you can hire the chairs for an additional £1 per day. This MUST be pre-arranged.

If for any reason the chairs are not returned within the pre-agreed time (whether picked up for delivery OR dropped off, if doing self-collection) , you will be charged an additional £3.50 per chair, per day as a late fee. The late fees begin from the 72 hr mark, so if we have not been able to collect the chairs/received them from you, due to an issue on your behalf you will be charged. At 73 hrs, you will be charged for a full day. This will be repeated for all 24hr periods thereafter.

If for any reason, WE have been unable to collect the chairs from you or you have been unable to delivery them due to a problem on OUR behalf within the pre agreed time, you will not be charged, as this is the fault of the business.

### Damages

There is some natural wear and tear to the chairs already as they are vintage/secondhand pieces and some light scuffing can be expected, however any damages that cause significant visual damage or render the chair unusable will be charged for.

If the chairs return after your event with Significant Visual/Physical Damage including but not limited to stained fabric, torn fabric, large notable scuffs, parts missing, broken aspects etc., you will be charged for the repair of the issue.

If a chair is broken to the point of being unusable for the business or is never returned, you will be charged £100.

### Venues

All venues must be accessible via Luton Van and should have adequate space for delivery.

At this time we do not offer set up, we just deliver the chairs. It is the responsibility of the venue (or yourselves) to set up in accordance with your wedding plans.

### Cancellations/Alterations

If you cancel your chair hire within the 6 weeks prior to the original day of your event, 100% of payment will be retained.

Any changes to your booking including but not limited to:

- Number of chairs
- Location of event
- From Delivery to Self-Collection (or vice versa)

May incur charges.

Any changes within the 6 weeks prior to the original day of your event will not decrease the final price as it is now non-refundable, however any increases may be charged.